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## Thursday, June 12

### 10:00-10:45 am

"Leveraging Technology in Multifamily" (Appwork) – Sean Landsberg [Adam Porter]

### 11:00-11:45 am

"NAA Maintenance Survey" – Chris Caramanica [Michelle Childers]

### 12:00-12:45 pm

"Maintenance Teams Are Community Ambassadors" – Angela Drysdale [Michelle Childers]

### 1:30-2:15 pm

"Leadership" with Stephanie Puryear Helling [Michelle Childers]

### 2:30-3:15 pm

"Career Map for Maintenance Technicians" – Bryan Middleton [Rebecca Wagner]

### 3:30-4:15 pm

"Bridging Gaps in the Workforce" – Marci French [Rebecca Wagner]

### 4:30-5:15 pm

"Centralization of Maintenance" – Katelyn Utsey [Rebecca Wagner]





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## Friday, June 13

**8:30-9:30**

"Multifamily Outlook" (MMN) - Paul Rhodes & John Daniell

**10:00-10:45**

"Using Video for Maintenance Education" – Mark Sharp [Adam Porter]

**11:00-11:45**

"Problem Free Property Updates?" - Hank Childers [Adam Porter]

**12:00-12:45**

The Turnover — Paul Rhodes, Chris Caramanica, Mark Sharp

